# sinapsis

**ILA UNIÓN Y EL TRABAJO JUNTOS!** 

# ANNUAL REPORT 2024





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#### Message from the Co-Founder, Manel Modelo

"... let us strengthen the ability to love and serve, and let us learn to walk together towards a fraternal and united world." Encyclical Dilexit Nos, Pope Francis, October 24, 2024

In 2024, we celebrated the 10th anniversary of the Sinapsis model. While we had started informally before, during the coffee leaf rust crisis of the 2012-2013 harvest, the official legal incorporation of Impacto Café was on October 24, 2014. On that same anniversary day, Pope Francis (Rest in Peace) published his encyclical "On Human and Divine Love".

And it was a good year, not just because of that historic milestone we celebrated alongside the farming families to whom we owe everything, but also with the team that has made this journey possible and the allies who have accompanied and strengthened us.

2024 also marked another symbolic milestone: the recovery from the crisis of the 2021-2022 harvest. In just three years, our commercial branch, **impacto transformador**, has regained positive results, returning to a path of growth, and generating both economic and social impact. The scars remain (losses and debts that are still being repaid), yet the current graph shows optimism and the image of work well done.

Thus, this second annual report carries that positive and renewed energy, outlining with enthusiasm a new beginning.



#### Message from the Co-Founder, Manel Modelo

We are preparing for the next stage, aiming to meet much of our strategic plan: Sinapsis 2030 | Connect with the Origin. I'd like to highlight other important achievements from this year, which we present in this document:

- 1. The consolidation of our **gender equity strategy** and the predominant, cross-cutting perspective of the key role that women play in everything we do.
- 2. The learning process for collaboration between different organizations with the goal of sharing knowledge and building together more effective alternatives for the communities we work with. That's where the project From Seed to Heart was born, which will take its first steps next year.
- 3. The strengthening of the La Red+ program, which has become the main operational strategy of the Sinapsis model. This network of farming families organized into cells is what allows us to ensure governance by members, social and environmental certifications, financial inclusion, coffee collection, and training and technical assistance processes.



It is also important to note that this was a very difficult year for many of the families we work with due to the widespread insecurity caused by organized crime. We personally experienced displacement, fear, despair, harassment, and threats. Everyone's deepest wish was, and still is, to recover peace—the ability to work and live without fear. Fortunately, after the electoral processes and toward the end of the year, a period of calm began. The government managed to ensure the free movement of people and goods throughout the state.

In these few lines of introduction, we want to recognize the courage and strength of so many humble families who faced and overcame this situation. The impossible was done—taking considerable risks—to make sure that coffee made it to the breakfasts of our consumers.

It was a year in which we demonstrated passion, boldness, and commitment.



# The Sinapsis model

The Sinapsis Model is a rural development approach focused on reversing the cycle of impoverishment faced by small-scale coffee farmers in Chiapas.

#### **Our Vision**

That small organized farmers improve their productivity, profitability, quality, and access to sustainable impact information; that they manage all processes themselves and make them part of their territory and culture. Additionally, that they incorporate crop diversification and environmental stewardship to strengthen their development as farmers.

#### What We do?

We work to achieve impactful results (inspirational, social, economic, and environmental) through four key components:







# Why do We do it?

We believe it is necessary to transform the way we have historically adapted to live and survive.

Chiapas is home to more than 200,000 small-scale coffee farmers, the majority of whom live in poverty or extreme poverty.

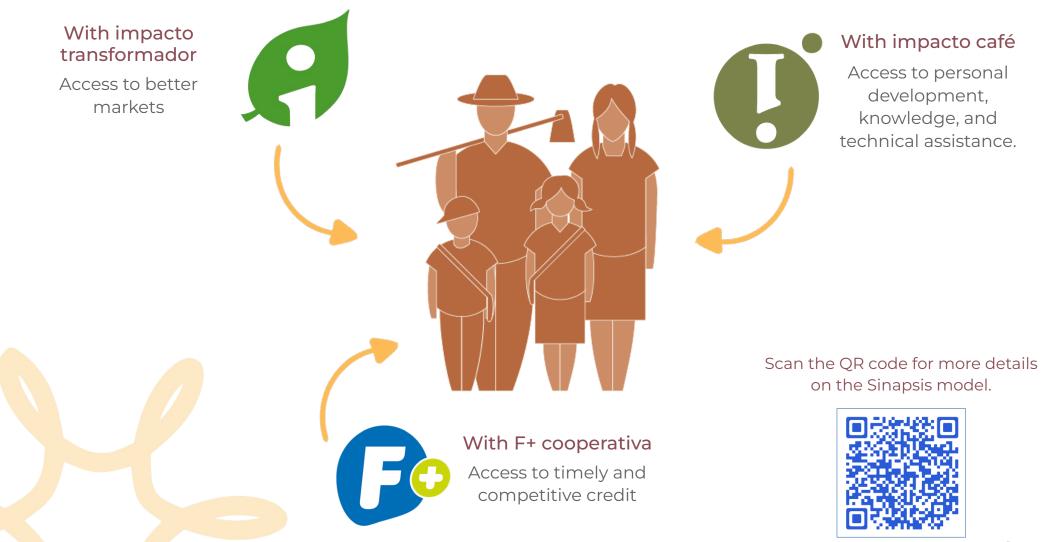
These families, historically marginalized and vulnerable, now have an opportunity to transform their landscape, break the vicious cycle of poverty, and build equitable, prosperous, and sustainable environments.

Despite the challenging global, national, and regional context, we remain committed to a Chiapas with greater equity, less poverty, and better quality of life for the most vulnerable and excluded populations.



# Theory of Change

We work through the coordination and synchronization of three key services (or gaps) commonly observed in the economic development of farming families, operating through three organizations:





### Smallholders coffee farmers



We work with small-scale farming families in the state of Chiapas who share similar living conditions and coffee production characteristics.

- They typically work small plots of land, ranging from half a hectare (mainly in the Highlands) to between one and five hectares (in jungle and mountain regions).
- Their productivity averages from 4 to 15 quintals per hectare.
- They maintain shaded **production systems** that coexist with food crops like cornfields and fruit trees.
- Most farmers sell their harvest individually at local market prices (the traditional system), making them vulnerable to price fluctuations and environmental conditions.

#### The problem we address



Rural communities remain trapped in a cycle of low productivity, low income, and systemic economic exclusion.

# Where do we Work?



4 regions in the state of Chiapas, Mexico

Los Altos region

Selva region

Sierra Madre region

Chicomuselo region



Chicomuselo

Region

#### These are communities that:

- Are far from urban centers that offer access to credit services.

- Have limited information about marketing options and markets.

- Have almost no opportunities for producer training to improve their technical processes.

We collaborate in a total of:







### What is impacto café?

impacto café is a nonprofit organization dedicated to a people-centered development model that honors territory, culture, and environmental stewardship.

#### What do we do?

We bolster the competitiveness of smallholder coffee-producer organizations that embrace sustainable development. In partnership with mission-driven social enterprises, we strive to transform communities, improve members' livelihoods, and safeguard their natural surroundings.

#### How we do it?

Through five strategic programs, we provide training and technical assistance to coffee farmers, promote the inclusion of young leaders, foster gender equity, support the modernization of organizations, and create new ways for farmers to join forces, take ownership, and lead sustainable social enterprises.













#### What is La Red+?

La Red+ is our proximity strategy with Sinapsis model producer-members. It takes the form of a network of solidarity groups ("cells") —each comprising 15 to 25 producer-members— through which all model activities are coordinated:

- Training & Technical Assistance
- Savings & Credit Management
- Internal Control System for Certifications
- Coffee Collection
- Participation Processes
- Organizational Governance
- Youth Inclusion
- Leadership Development
- Gender Equity





#### La Red+ Objectives

To promote financial inclusion, enhance profitability, foster organic production, and guarantee fair markets.







Communities across 4 regions



Coffee production areas















# What is Liderazgo de Servicio and Fondito+ Sinapsis?

Service Leadership is an educational innovation model. Through a collaborative platform of partner institutions, it aims to bring self-knowledge and access to training and investment opportunities (seed capital and credit) closer to rural youth, empowering them to become leaders and agents of change.

Our goal is to support young people in developing self-awareness, bodywork, creativity, critical thinking, improvisation, expressiveness, and more.

#### From "learning by doing" to "learning by being

We aim to cultivate leaders of community development projects.

Learn more about Fondito+ Sinapsis by scanning the QR code:





Sinapsis provides funding and support Fondito+ for projects that need a boost or improvements their production, processes, outreach.

Both programs work in synergy to create greater momentum and strengthen each project seeking better development in their respective communities.

虚28 Service leaders



Projects supported through service leadership



Young service leaders (ages 15 to 31)



Direct beneficiaries of service leadership



Women in Sinapsis



\$490 000<sub>MXM</sub>

In donations received for their Fondito+ Sinapsis projects











# **El Vivero**

An incubator for sustainable social enterprises that strengthens business management capacities and facilitates access to markets and financing.



It is designed for groups and organizations of small-scale rural farmers.

#### How does it work?

We use an innovative "organizational coaching" approach that takes a holistic view of each organization, focusing on key areas of development: knowledge management, talent, and leadership.





Cooperatives supported with this program



# **Programs**





# **Cataciones abiertas**

This program is open to any individual producer or smallholder producer organization. These workshops focus on:

- Overall coffee quality
- Quality control during coffee reception
- Basic coffee cupping skills

All sample cuppings are conducted according to international standards by a *Certified Q Grader*.



With this program, we aim to promote a culture of coffee quality to improve:













Quality is built gradually—with perseverance and continuous improvement. It's not meant to be fleeting, but to endure over time.

**70** 

samples evaluated from the 4 regions

Los Altos: 32 samples.

La Selva: 10 samples.

Sierra Madre: 16 samples.

Chicomuselo: 12 samples.

20 individual samples

cooperatives participating in the workshops

#### Participant breakdown by location:

- San Cristóbal de las Casas: 7 woman y 22 men.
- Comitán de Domínguez: 4 woman y 10 men.
- Ángel Albino Corzo: 5 woman y 12 men.

# **Summary of Coffee Quality by Region**



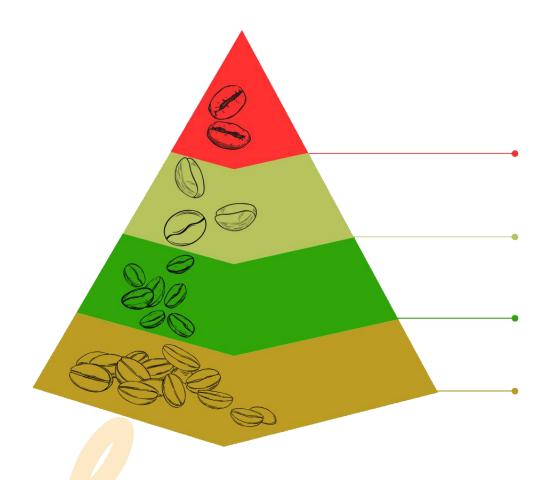


#### 70 muestras evaluadas cosecha 2023 2024

	Transformador	Tastify"  Total  Total	Tastify DO	Tastify especial especial and anis	Tastify' autor de
		Los Altos	La Selva	Sierra Madre	Chicomuselo
	Numero de muestras evaluadas	32	10	16	12
	Puntuación en taza más alta	86	85	84	84
	Puntuación en taza más baja	78	78	80	80
P	Perfil en taza	Notas: Dulces, Frutos maduros Acidez jugosa. Cuerpo cremoso. Estructurado	Notas: Frutas tropicales, Florales. Acidez citrica Cuerpo ligero Balenceado	Notas: Chocolate, Nuez, Epecies Acidez media Cuerpo medio Balenceado	Notas: Vainilla. Chocolate Acidez media Cuerpo medio Balenceado
98 24 24	Variedades	Typica, Oro Azteca, Borbón, Caturra, Catimor. Anacafe 14	Borbón, Pacamara, , Costa Rica 95, Catimor	Peñasco, Typica, Mundo Novo, Caturra amarillo.	Typica, Borbón, Catuaí, Sarchimor, Marsellesa
	Altura de las parcelas	1000 hasta 1800 msnm	900 hasta 1500 msnm	1200 hasta 1900 msnm	950 hasta 1900 msnm
	Proceso	Fermentación controlada. Lavados, enmielados, naturales Secado en patios de concreto	Fermentación humeda. Lavado Secadores solares y patios de concreto.	Fermentación controlada Lavados, enmielados, naturales Secado en camas africana y patios de concreto	Fermentación humeda Lavado y semi lavado



# **Coffee Qualities Identified in 70 Samples**



#### SISTEMA DE PUNTAJE CON METODOLOGÍA DE CATA

#### **ESPECIALES CON 85-86 PUNTOS ENTAZA**

12 muestras con atributos sobresalientes y estructurados.

#### DESTACADOS CON 83 -84 PUNTOS EN TAZA

22 muestras con cierta consideracion hacia la intensidad se distinguen por su acidez pronunciada y cuerpo balanceado.

#### **BUENOS CON 80 - 82 PUNTOS EN TAZA**

30 muestras con atributos conscintentes cumplen con los criterios y exigencias del mercado de exportación

#### FUERA DE RANGO 75 - 78 PUNTOS EN TAZA

6 muestras con presencia de defectos en taza principalmente daño por hongos y fermentos.







This is an information management program. It enables access to impactful data and allows efficient management of key processes such as:

- Certifications
- Coffee Collection
- Credit
- Information analysis for decision-making

It serves both the social enterprises within the Sinapsis model and allied organizations.

The information is presented through producer technical profiles and geo-referenced polygons.







# Internal Control Technical Profiles

They contain producer and plot data, as well as the activities carried out as organic farmers and their compliance with organic standards (NOP-USDA, EU-Europe, LPO-Mexico, and COR-Canada).



# Geo-referenced Polygons

These indicate the location of a production unit, allowing the identification of a plot by its size, shape, and surrounding area.

These tools are a requirement for the new European EUDR regulation against deforestation.









# What is impacto transformador?

It is the commercial channel for small farmers through which we seek to maximize purchase prices by accessing specialty markets, professionalizing collection services, processing, financing, marketing, and logistics to be competitive and achieve economies of scale.

#### Mission

We are committed to the sustainability of our resources and to the livelihood and income of farmers and their families.

We provide training and technical assistance to increase farm productivity and coffee yield.



All our coffee is certified organic and fair trade.

We have also become a B Corporation (B-Corp), the first in Mexico's agricultural and small producer sector to achieve this certification.











# How we work?

Our working methodology in the field is based on the programs La Red+ (AlChis) and El Vivero (Sinapsis allies), whose organizational model uses a proximity-based strategy with farming families. In 2024, we achieved:



**465.5** 

Farmers participating in coffee collection

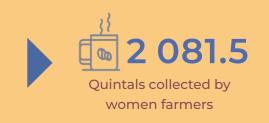
Tons of parchment coffee





Breaking the cycle of poverty requires that farmers generate higher household incomes through their productive and commercial activities.











# What is F+ cooperativa?

It is the financial institution of the Sinapsis model, owned by the farmers themselves. It provides financial services to its members and partner organizations, with a special focus on loans for agricultural and productive development.

### What do we do Through F+?

- We promote both formal and informal savings through financial inclusion and training.
- We finance the renovation and maintenance of coffee farms to improve yields.
- We encourage investments in productive diversification, climate adaptation, and local youth entrepreneurship.
- We provide financial support to rural entrepreneurs.
- We promote financial autonomy for women farmers.



We offer direct, individualized, timely, and competitive loans for coffee production.



# Why Do We Do It?

We aim to provide financing to farmers who do not have easy access to credit, whether due to geographic, economic, or social conditions. These families need support to make the most of the resources available to them and achieve a better quality of life.



**Disbursed Loans** 





Total amount disbursed in loans





Hectares financed



Communities where women have requested loans



Women farmers with loans allocated for their harvests

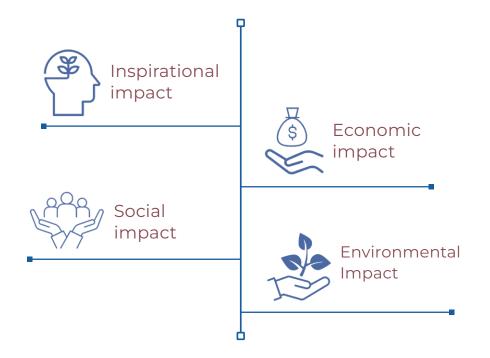


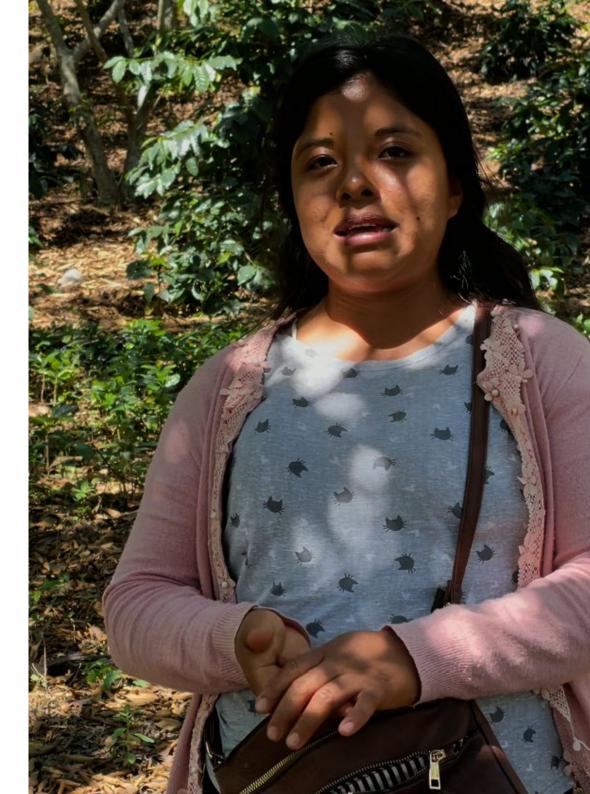


# Si

The Sinapsis model impacts the lives of the small-coffee farmers family we work with in various ways.

For these families, coffee represents more than just a livelihood; it is a way of life, an opportunity to develop their skills, and a path to realizing their dreams. Thus, we present Sinapsis's work through four types of impact involving the people engaged in all the processes:









# **Inspirational Impact**

Our model seeks to foster purpose and meaning in life. We work on personal self-awareness to grow as individuals who build communities, leading to better interaction and coexistence within the group.

Thanks to the work of everyone involved, we have achieved:







Participants in La Red+



# **Inspirational Impact**











Women farmers



Participants in La Red+´s Cells

Our inspirational impact aims to provide tools for improving farmers and their processes, achieving:

- Organizational and business strengthening
- Knowledge management
- Collective work and talent development
- Promotion of sustainability and environmental care
- // Improved harvests
- Access to and development of markets









# **Social Impact**

The programs of impacto café not only provide inspirational impact by offering farmers tools to strengthen their various processes, but they also foster positive change from a social perspective.

We work in and for the territory, respecting the social fabric, beliefs, and cultural practices—always with a collective sense of community. In this way, our social commitment has led to:





Projects (for La Red+, Fondito+ Sinapsis, F+ Cooperativa)



\$12 961 822.07<sub>MXN</sub>

**Executed Budget** 

# **Social Impact**





Farmers we work with



Direct beneficiaries



Indirect beneficiaries





Women benefiting from Fondito+
Sinapsis











# **Economic Impact**

At the heart of our model is the farming family and the need to break the cycle of poverty for farmers.

Our work focuses on helping these farmers generate greater household income through their productive and commercial economic activities.

As a result, we have achieved a significant economic impact for their development and well-being, reflected as follows:









# **Economic Impact**





Quintals of Parchment Coffee Collected Through Impacto Transformador



\$52.16 MXN/KG

Purchase price paid to members



United States, Belgium, and France

Countries to which we export



Funding obtained



Green Coffee Customers





Women farmers from Alma de Chiapas



Tons produced by women









# **Econonomic Impact**

Over time, we have collaborated with more than 3,000 small coffee farmers in Chiapas to ensure development model breaks the cycle of our rural poverty and generates sustainable impact.

One of Sinapsis's three fundamental pillars is providing farmers access to affordable credit for their work. We offer tailored financial tools to help them invest, grow and achieve independence.

Through the Integral Harvest Credit (CIC) and Pre-Harvest Credit programs, a total of \$1,835,014.00 MXN was disbursed to farmers, financing a total of 514 hectares.







**Integral Harvest Loans** Granted

Pre-Harvest Loans Granted





# **Economic Impact**





\$5 732 651.86mxn

Amount granted in integral harvest loans



\$989 214<sub>MXN</sub>

Amount disbursed in preharvest loans



Sinapsis personal loans



\$168 223.90mxn (§) \$6 890 089.76mxn

Total portfolio



\$68 452mxn

Amount allocated to two Fondito+ Sinapsis loans for the following projects:



Tilapia Farming in Tenejapa, Chiapas

Community Warehouse in San Cristóbal de las Casas



Las mujeres en Sinapsis



Quintals produced with loans for women



\$1 181 564

Total amount in productive loans for women









# ALMA DE Enviromental Impact

Alma de Chiapas (AlChis) is the cooperative within the Sinapsis model. It was legally established in 2011 and holds organic and Fair Trade certifications.

AlChis also collaborates with **impacto café** and **impacto transformador** to carry out the annual development plan through the social and environmental programs led by Impacto Café, as well as for the collection of parchment coffee directly from its producer members and its commercialization. Additionally, members of **Alma de Chiapas** have access to the financial services provided by F+ Cooperativa. In 2024, AlChis has achieved:



Hectares covered





Percentages of Coffee Sold with Certification













# Semilla's Project

as winners selected Project, **Ensambles** and grant initiative from promoted the W.K. Kellogg Foundation. by

Through the strategic alliance of the project "From Seed to Heart" this work represents an ecosystem of organizations committed to an investment aimed at the following impact goals:

- The creation of at least two marketing channels (specialty and conventional) for 2 to 4 coffee lots.
- Maximizing the value coffee.
- Increasing family income by at least 10%.

The project "From Seed to Heart" is composed of GAT (Cáritas, Fondo para la Paz, and Proasus), Handmade to Market, the Sinapsis model, and Yaxalum.

















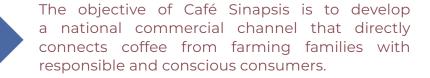


The goal is to build a collaborative model with open governance that enables families in the Altos region to enter a virtuous and fair ecosystem.

## **Café Sinapsis**

We launched the **Café Sinapsis** brand in collaboration with the organizations involved in the "From Seed to Heart" project.

- We inaugurated the sales point at our office location in San Cristóbal de las Casas.
- We offer three distinct blends: House Blend, Typical Blend, and Los Altos Origin.
- Currently, Café Sinapsis is undergoing branding, sales strategy development, and establishing an online store.





Follow us like Café Sinapsis











## 10 Years of the Sinapsis model

In November 2024, the **Sinapsis model celebrated its 10th anniversary.** The entire team, partners, friends, and supporters who accompany and encourage us to keep growing were present at the celebration.

Among the activities during the event, three panels were presented covering topics on Youth and Leadership, Environment and Sustainability, and Coffee as a Sustainable Economic Activity. Additionally, the Café Sinapsis retail point was inaugurated on the same day.

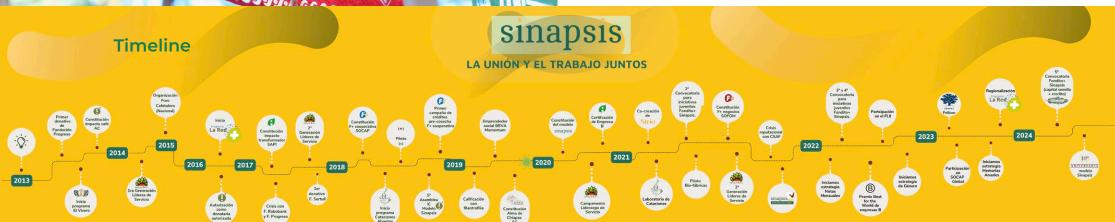
Read the inaugural speech for the 10-year anniversary



Some photos from the celebration can be viewed by scanning the QR code:



A decade cultivating communities, empowering farmers, and inspiring sustainability.



#### Manel Modelo, Ashoka's Fellow

Hard work and dedication forge success. This has been the professional journey of Manel, who has led Sinapsis for over 10 years, promoting autonomy and leadership among youth, facilitating access to education and training, financing, and markets, thereby fostering sustainable livelihoods for marginalized communities.

This commitment led to Manel becoming part of the Ashoka Fellowship in 2024, recognizing him as a leading social entrepreneur worldwide who aims to generate large-scale social impact. Ashoka identifies and promotes innovative ideas that transform social systems, improving the lives of millions.

Congratulations, Manel!





Learn more about Manel Modelo as an Ashoka Mexico Fellow by scanning the QR code:







## **Financial Information**



#### CONSOLIDATED FINANCIALS OF THE SINAPSIS MODEL

impacto transformador - impacto café - F+ cooperativa - Café Alma de Chiapas

2023

**BALANCE SHEET** 

Total current assets: \$27,630,144 MXN

Total long-term assets: \$5,679,158 MXN

TOTAL ASSETS: \$33,309,303 MXN

Total liabilities: \$15,963,336 MXN

Total equity: \$17,345,967 MXN

TOTAL LIABILITIES + EQUITY: \$33,309,303 MXN

2024



**BALANCE SHEET** 

Total current assets: \$39,742,498.35 MXN

Total long-term assets: \$6,387,142.97 MXN

TOTAL ASSETS: \$46,129,641.32 MXN

Total liabilities: \$28,012,875.53 MXN

Total equity: \$18,116,765.79 MXN

TOTAL LIABILITIES + EQUITY: \$46,129,641.32 MXN

#### **INCOME STATEMENT**



Total Revenue: \$30,331,996 MXN

Total Expenses: \$29,722,937 MXN

PROFIT: \$609,059 MXN

#### **INCOME STATEMENT**



Total Revenue: \$53,425,599.59 MXN

Total Expenses: \$50,535,802.79 MXN

PROFIT: \$2,889,796.80 MXN



# **Sinapsis Administrative Council**



Marcos López PRESIDENT



Hernán Aguilar SECRETARY

La Red+ Coordinator/ impacto café



Manel Modelo TREASURER

General Manager / Sinapsis model

BOARD MEMBERS



Rubén Bernabé



Vincent Lagacé



Federico Manzano

# **Sinapsis Team**



Socorro Gomez

Director of Operations /

Sinapsis model



Juan Carlos Espinoza
Director of Exports,
Procurement, and Local
Sales/impacto transformador



Jazmín García Administrator / F+ cooperativa e impacto café



Francisco García Executive Assistant/ Sinapsis model



Orlando Guzmán
Accountant / impacto
transformador.
Treasurer / Sinapsis model



Tania Álvarez

Administrator / impacto
transformador



Sandra López
Export Logistics / impacto
transformador



Carlos Rosales Accountant / Sinapsis model



Cecilia López Regional Coordinator of La Red+ Género / impacto café



Cavek López

Quality Control / impacto
transformador

# **Sinapsis Team**



Pedro Cruz Ordoñez Regional Coordinator of La Red+ Altos / impacto café



Pedro Pablo Gómez

Director / F+ cooperativa

Regional Coordinator of La Red+

Sierra Madre / impacto café



Pedro Pablo Ramos Director / impacto café



Rodrigo Franco Communication / Sinapsis model



Miriam López Fundraising/ impacto café



Cecilia Monroy Cuevas

Photography &
Audiovisual Content /
Sinapsis model



Domingo Hernández Regional Coordinator of La Red+ Selva / impacto café



Antonio Hernández Agricultural Technician/ Sinapsis model



Marco García Accountant / impacto café & Alma de Chiapas



Victor Mayorga Coffee Shop Assistant/ impacto transformador

# **Sinapsis Team**



Wilmar Dominguez
Operations Assistant /
impacto transformador



Set Ricardo Lara
Personal & Organizational
Development Advisor /
Sinapsis model



Jorge Hernández Technology Manager / modelo Sinapsis



Jorge Jiménez Intern/impacto transformador



Rigoberto Albares
Operational Assistant –
Quality Control / impacto
transformador





# **Sinapsis Partner Institutions**











































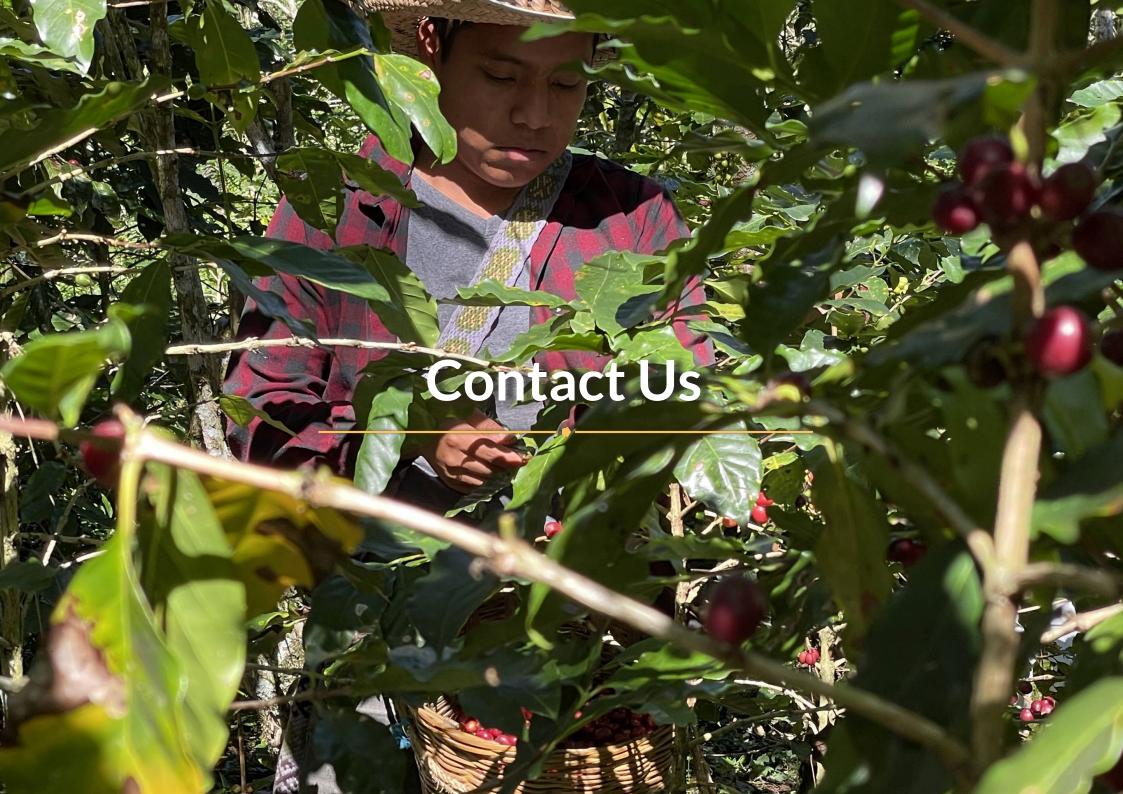












#### Sinapsis model

#### Contact



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#### impacto café





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#### impacto transformador





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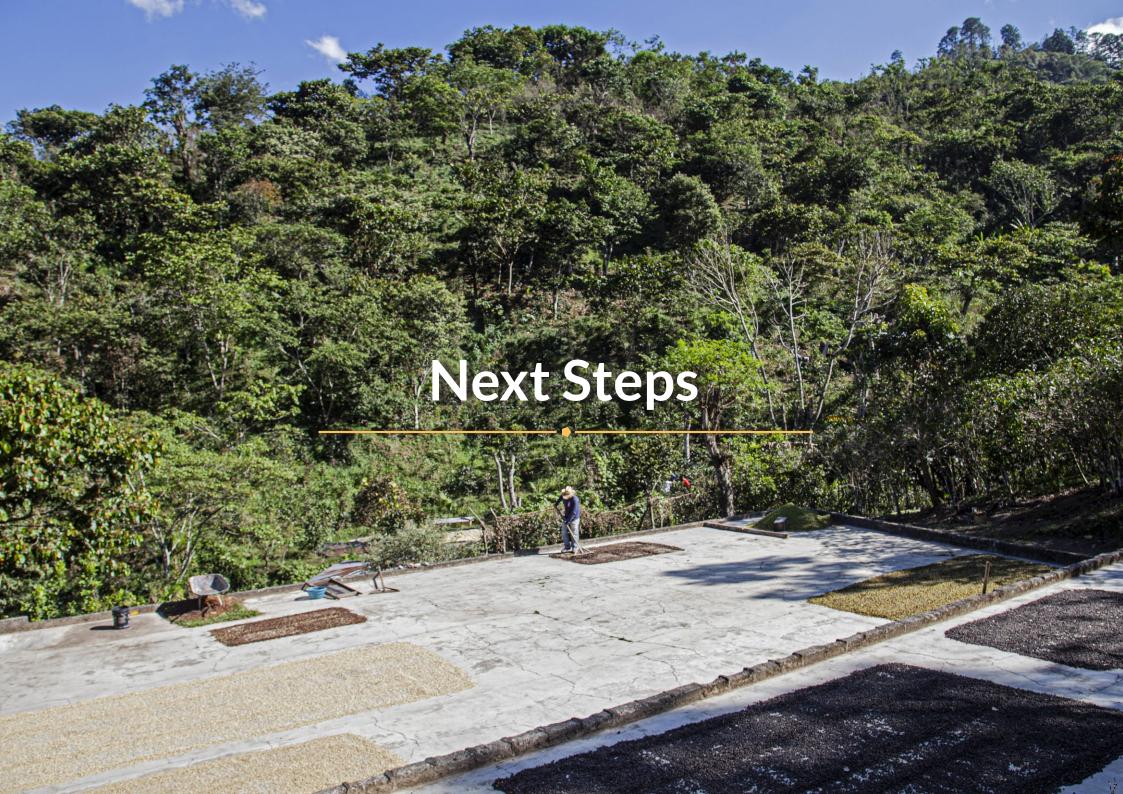
#### F+ cooperativa





info@fondomas.org





#### Where are we Headed?



The good thing about editing and sending the annual report almost at the end of the first half of the following year is that it allows us to see a bit more clearly what the priorities or next steps should be. Greater clarity, and a better chance of getting the forecast right. Who would have guessed back on November 6 that Donald Trump's election would mark the global shift we are now facing? The first quarter of 2025 has disrupted the world order as we have known it for the past 50 years. Political priorities have shifted, and it's no exaggeration to say that disorder, if not outright chaos, dominates the early stages of this transition.

That's why our priorities for 2025 have been radically affected by recent events, particularly the cuts in development cooperation funding and the shift toward increased military spending.

Our main priority—redundancy fully intended—is to balance the budget deficit caused by the reduction in USAID funding (which represents a 48% cut globally and 50% specifically for impacto café). This involves three key actions: i) accelerating fundraising strategies; ii) reducing expenses (staff, activities, and impact); and iii) exhausting our available reserves (currently at six months).

The sudden reduction in operational budget has direct consequences for the La Red+program, which serves the members of our cooperative, Alma de Chiapas. We will introduce a new membership contribution strategy specifically aimed at supporting the Internal Control System for certifications. This decision requires a radical mindset shift from the traditional paternalistic policies ("everything given for free") toward a co-responsibility approach. Given the short timeframe to address this issue, the likelihood of failure is high.



#### Where are we Headed?

The increasing regulatory demands from organic and fair trade certifiers, as well as from the European Union's deforestation-free regulation (EUDR), require investments in traceability processes and digitalization of information. These are investments that cannot easily be incorporated into the short-term coffee prices without affecting our competitiveness. This, in turn, generates dissatisfaction and disloyalty among members when it comes time to deliver their coffee.

The fourth of the four priorities validated during the first Sinapsis Board Meeting of 2025 is to address the vulnerabilities of F+ Cooperativa, our savings and credit cooperative, which is still far from reaching its optimal operational scale.

Having said all that, it's important to highlight that we will continue working on everything else that is going well. We have a team that has grown stronger over the past year, and we are equipped with the motivation, enthusiasm, and capacity to tackle the challenges that, harvest after harvest, we face. And finally, we believe in having a realistic roadmap before us to guide our actions honestly, without self-deception. We remain committed to transparency, sharing both the hardships and the successes. Because, in the end, it is unity and working together that sustain us.

Don't miss the next annual report to find out how far we've come in addressing these challenges!

With warm regards.

Manel Modelo
Co-founder of the Sinapsis model



# sinapsis

**ILA UNIÓN Y EL TRABAJO JUNTOS!** 

# ANNUAL REPORT 2024

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